



Incident Investigation

Course Rate: \$125 Member
 \$150 Non-Member

Course Length: 1 Day
Min # of Participants: 12

Course Format

With the **Incident Investigation Course** participants gain the knowledge and skills required to properly investigate industrial incidents. Presented are realistic, practical recommendations which will greatly reduce or eliminate incidents at the workplace.

The course involves workshops, class discussion, role playing and audio visuals used to present effective investigation techniques.

Course Objectives

This highly informative course covers sound, practical principals for investigating industrial accidents. Emphasis is placed on discovering the root causes of workplace accidents and developing realistic, workable measures to resolve them. The ultimate goal is to prevent incidents through the identification and implementation of recommended corrective actions.

Every effort will be made to address concerns specific to the client's requirements.

Course Outline

- Accident / Incident - a definition
- Incident Investigation - a definition
- Benefits of Incident Investigations
- Investigative Techniques - ensuring that incidents are reported, why incidents are not reported, supervisors role, interviewing personnel, investigation kits, incident investigation checklist, analysis of cause - direct and indirect, remedial or preventive action, follow up steps
- Investigation Report Form - completing all sections, routing forms, follow-up on recommendations
- Incident Prevention



FOR MORE INFORMATION:

440 ch Wilsey Rd, Fredericton, NB, E3B 7G5 · P 506.458.8034 · Toll-free 877.762.7233 · F 506.444.0177
www.safetyervicesnb.ca www.servicesdesecuritenb.ca